

The transfers will be credited to the receiving member instantly and the sender's name will be notated in the description of the transaction along with a memo (if entered by the sender). Funds will be credited to the first listed checking account, if one exists. If no checking account is open then the first listed savings account will be credited.

The screenshot shows the CSE Federal Credit Union website's 'Transfer' page. The header includes the CSE logo and navigation links: 'Apply for a loan', 'Contact Us', 'Print Page', and 'Logout'. A secondary navigation bar contains 'Accounts', 'Transactions', 'Self Service', and 'Help'. The main heading is 'Transfer', with a sub-heading: 'Set up a transfer of money between your member account and someone else's member account.' On the left, there are four menu items: 'From Account', 'Card-to-Account', 'Member-to-Member' (highlighted with a blue box and a yellow arrow pointing left), 'Schedule Transfer', and 'Receive ACH'. The main form area contains the following fields: 'Transfer From:' (dropdown menu showing 'XXX123-00..\$11,825.51 Savings'), 'First Name:' (text input 'Sarah'), 'Last Name:' (text input 'Member'), 'Phone Number:' (text input '3304529801'), 'Amount:' (text input '\$ 100.00'), and 'Memo:' (text input 'Groceries'). A green box below the phone number says 'Person found!'. A red 'Send Payment' button is at the bottom right.

c. New: Send/Receive ACH

This feature allows you the option to set up transfers to and from your CSE account from another financial institution. Simply input the correct information from the other financial institution and choose where the funds would be credited to or debited from your accounts at CSE.

The screenshot shows the CSE Federal Credit Union website's 'Transfer' page, specifically the 'Send/Receive ACH' section. The header and navigation are identical to the previous screenshot. The main heading is 'Transfer'. On the left, there are four menu items: 'From Account', 'Card-to-Account', 'Member-to-Member', and 'Send/Receive ACH' (highlighted with a blue box and a yellow arrow pointing left). The main content area has two tabs: 'Scheduled' and 'My Institutions'. Below the tabs, there is a red button labeled 'Schedule a Send/Receive ACH'. Below the button, there is a grey box with the text 'There is no information to display.'

Transfer

- From Account
- Card-to-Account
- Member-to-Member
- Schedule Transfer
- Send/Receive ACH**

Schedule

The following transfers (sit
scheduled to
transfers it v

Schedu

There is n

up these transfers as either a one-time
ording to the frequency and duration of the
o reactivate the transfer. If it is a one-time
fer as needed.

Add Send

Send ACH
Send Money to Another Institution **Receive ACH**
Receive Money from Another Institution

Pick the account you want to withdraw funds from. Enter the financial institution that you want the funds deposited into.

From

Choose Account XXX123-09.....\$871.92 Checking

To

Payee Enter Institution Name

Routing Number Enter Routing Number

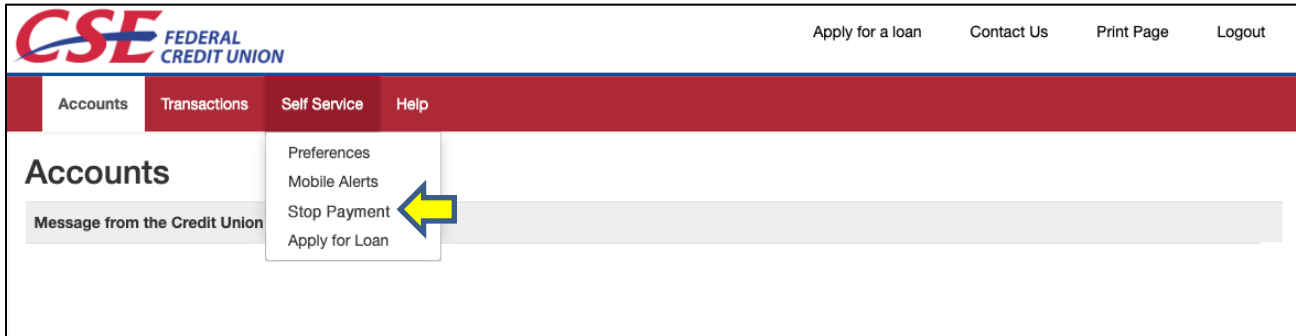
Acct Number/Type Enter Account Number Checking

Customer Id Customer Id (Optional)

Next

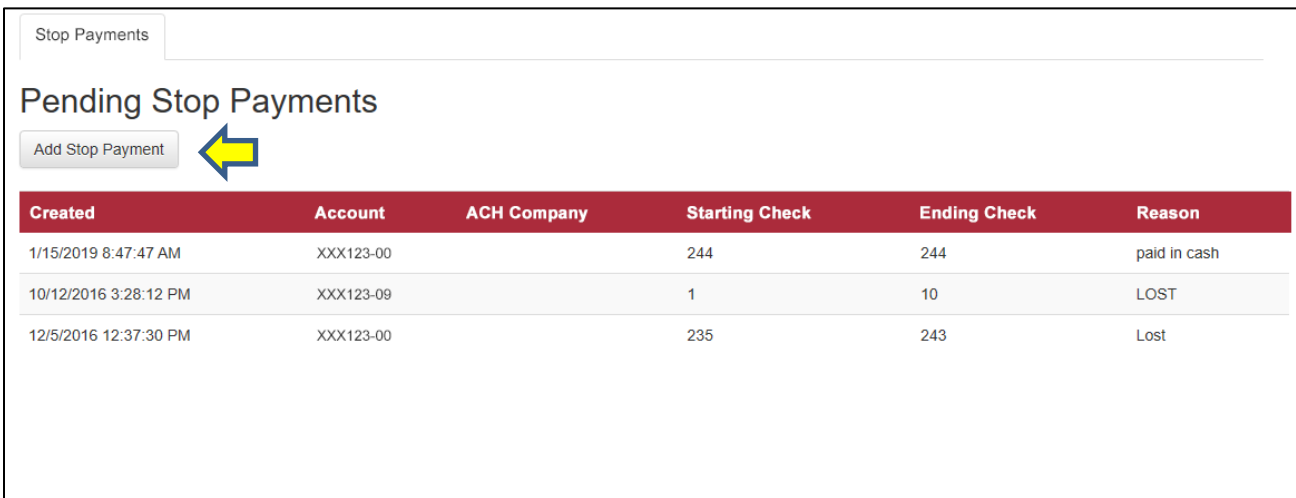
4. Stop Payments

View current, or add Stop Payments to checks or ACH transactions



The screenshot shows the CSE Federal Credit Union website. The top navigation bar includes links for 'Apply for a loan', 'Contact Us', 'Print Page', and 'Logout'. Below this is a main navigation bar with 'Accounts', 'Transactions', 'Self Service', and 'Help'. The 'Self Service' menu is open, showing options: 'Preferences', 'Mobile Alerts', 'Stop Payment', and 'Apply for Loan'. A yellow arrow points to the 'Stop Payment' option.

Click **Add Stop Payment** to add additional stop payments on an account.

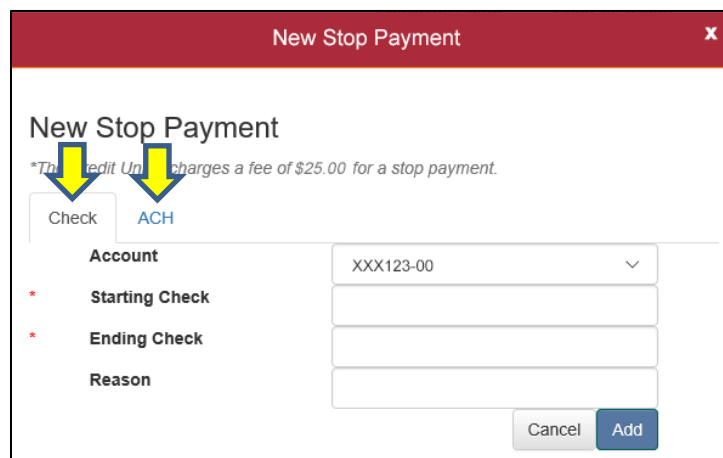


The screenshot shows the 'Pending Stop Payments' page. At the top, there is a tab labeled 'Stop Payments'. Below the tab is the heading 'Pending Stop Payments' and a button labeled 'Add Stop Payment'. A yellow arrow points to the 'Add Stop Payment' button. Below the button is a table with the following data:

Created	Account	ACH Company	Starting Check	Ending Check	Reason
1/15/2019 8:47:47 AM	XXX123-00		244	244	paid in cash
10/12/2016 3:28:12 PM	XXX123-09		1	10	LOST
12/5/2016 12:37:30 PM	XXX123-00		235	243	Lost

Select whether you want to stop a Check or an Electronic (ACH) payment and complete the information.

*Please Note: If stopping an ACH payment, the *ACH Company* must match exactly with the transaction description.



The screenshot shows the 'New Stop Payment' form. The title bar says 'New Stop Payment' with a close button. The form has a heading 'New Stop Payment' and a note: '*The Credit Union charges a fee of \$25.00 for a stop payment.' Below this are two radio buttons: 'Check' and 'ACH'. The 'ACH' radio button is selected. Below the radio buttons are four input fields: 'Account' (with a dropdown menu showing 'XXX123-00'), 'Starting Check', 'Ending Check', and 'Reason'. At the bottom right are 'Cancel' and 'Add' buttons. Two yellow arrows point to the 'Check' and 'ACH' radio buttons.

5. Google Authenticator

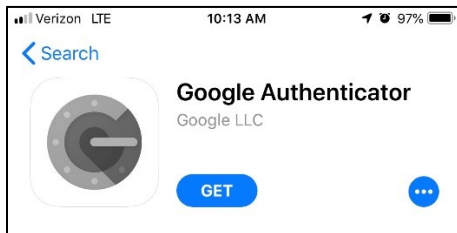
Google Authenticator is an optional add-on to members who want more security for logging in to their eBranch account. It is a 2-step authentication process that will ask for a time-based code that is unique each time it is requested for protecting your account. Google Authenticator is only an added security step when logging in to the eBranch website – it is *not* a feature when logging in to the CSE Mobile App.

In order for Google Authenticator to work, you will need to download the Google Authenticator App from the App Store or Google Play.

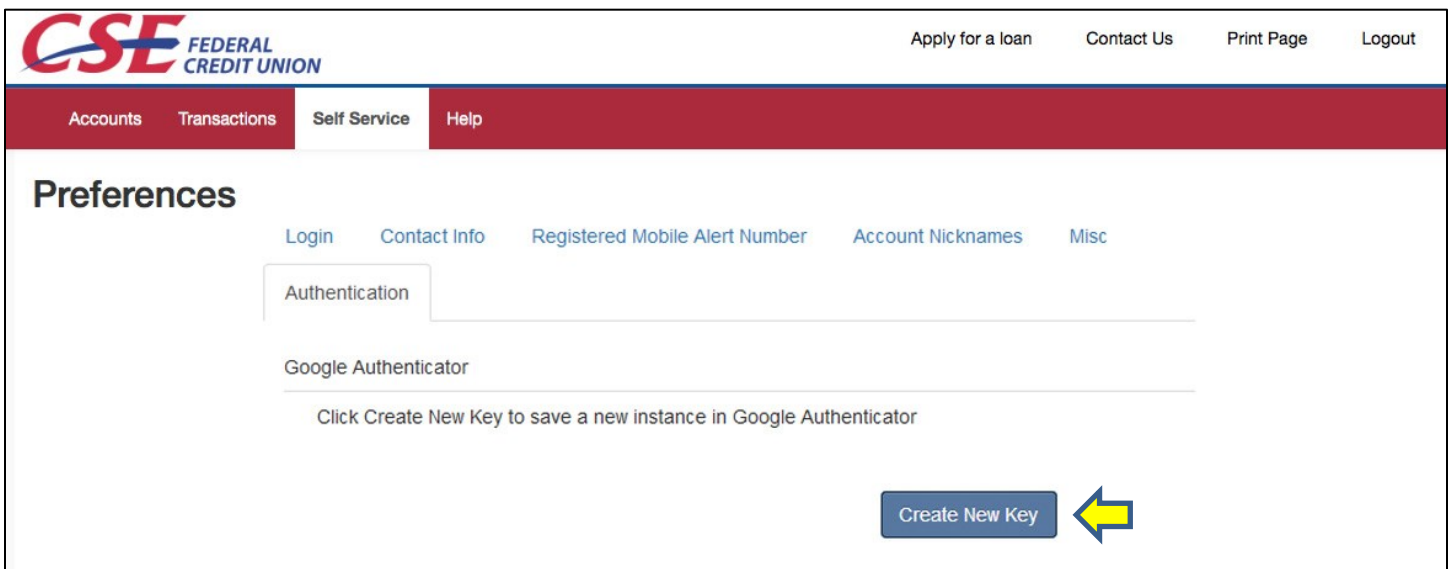
To see how it works, visit <https://www.google.com/landing/2step/> for complete details.

Adding Google Authenticator to your eBranch login for added login security

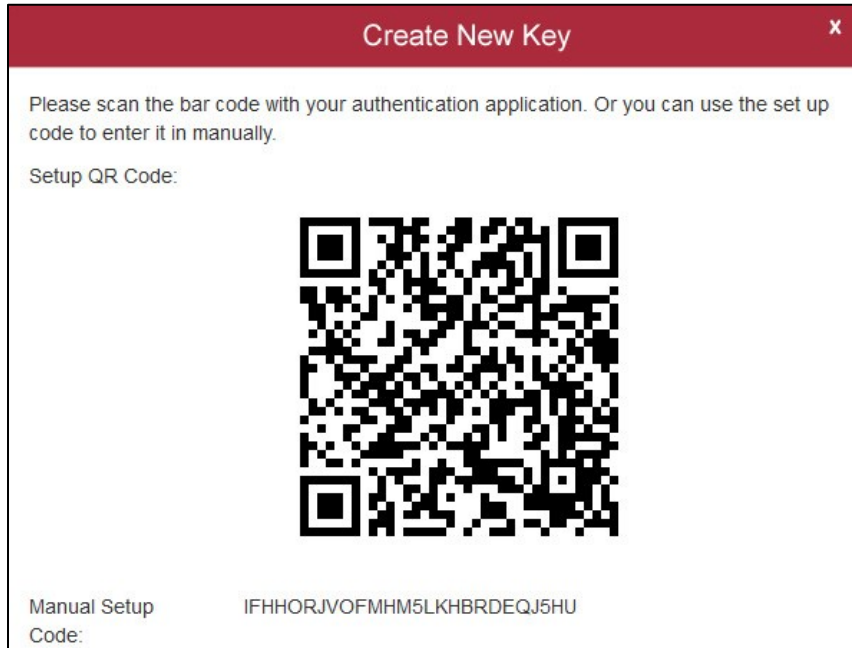
- a. Download the Google Authenticator App in iOS App Store or Google Play Store



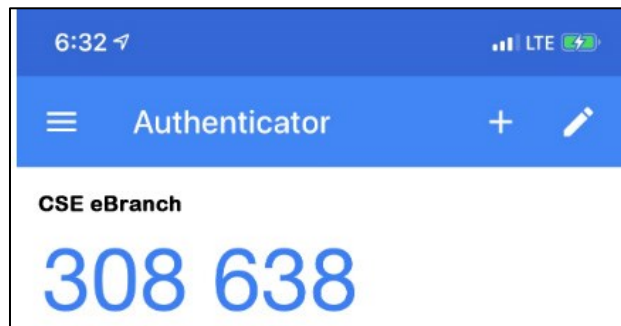
- b. In eBranch, click on the **Self Service** tab and find the **Authentication** menu item. Click the **Create New Key** button.

A screenshot of the CSE Federal Credit Union eBranch website. The top navigation bar includes the CSE logo and links for "Apply for a loan", "Contact Us", "Print Page", and "Logout". Below this is a red navigation bar with "Accounts", "Transactions", "Self Service", and "Help". The "Self Service" section is active, showing "Preferences". Under "Preferences", there are tabs for "Login", "Contact Info", "Registered Mobile Alert Number", "Account Nicknames", and "Misc". The "Authentication" tab is selected, showing a "Google Authenticator" section with a "Create New Key" button. A yellow arrow points to the "Create New Key" button.

- c. A bar code will pop up on your CSE eBranch screen. Use the Google Authentication App on your smartphone to scan that code.



- d. Google Authenticator will populate a new code within the app.



- e. Select which options you want to require Google Authenticator

Accounts Transactions **Self Service** Help

Preferences

Login Contact Info Registered Mobile Alert Number Account Nicknames Misc **Authentication**

Google Authenticator

Select the areas of the site that you would like to have authenticated prior to action. Click Create New Key to save a new instance in Google Authenticator

Action	Description	Enable
Login	Authenticates during login process.	<input checked="" type="checkbox"/>
Transfer	Authenticates actions during money transfers.	<input type="checkbox"/>
Send Receive ACH	Authenticates actions during Send Receive ACH.	<input checked="" type="checkbox"/>

[Create New Key](#)

For more information about Google Authenticator and 2FA, please read the [FAQ](#).

For more information on Google Authenticator, visit <https://www.google.com/landing/2step/>.